
NAAFI SHOPPING

FURTHER SIMPLIFIED PROCEDURES & ACCESS TO VETERANS

Major General Mungo Melvin, GOC UKSC(G), has introduced a pilot scheme to provide access to BFG facilities to Veterans and agreed to further simplify the ID card and BFG Form 55 (Ration Card and Shopping Permit) requirements to shop at all NAAFI outlets. The new procedures will be a considerable step forward for the BFG based Veterans Community, who will for the first time have a recognised entitlement to use NAAFI facilities, albeit restricted initially.

The further simplified shopping procedures will remove the perceived inconsistencies to the Service Person after the adjustments made in 2008. The new procedures are to further meet the GOC's 'Safeguard and Simplify' initiative.

The aim of this letter is to update garrisons and units on the further simplified procedures for access to the NAAFI shopping facilities and the ability of Veterans to access NAAFI and Garrison based services.

NAAFI ACCESS PROCEDURES FOR IMPLEMENTATION

The requirements for NAAFI access to shop are as follows:

- **ID Card and BFG Form 55 requirements.** With immediate effect it is no longer necessary to conduct 100% ID checks at the point of sale; instead a system under which periodic checks are conducted will be implemented with the frequency and mechanics of these checks for NAAFI to decide upon. NAAFI staff may however ask for ID where the entitlement of an individual to shop in the NAAFI is in doubt. The NAAFI Shopping Permit BFG Forms 55 or 55B and ID Card will still need to be produced for the purchase of all rationed items.
- **Access to Veterans.** Eligible and sponsored veterans will be authorised to use NAAFI outlets with a view to allowing them to utilise the services to purchase low value goods for immediate consumption. At this stage the interpretation of low value goods for immediate consumption is classed as refreshment items which includes newspapers, however work is ongoing with the Germany Authorities to extend the provision of commodities on offer in the future.

VETERANS ACCESS TO FACILITIES

Major General Mungo Melvin pledged his commitment to British Veterans living in Germany last year with the Veterans Support Initiative launched in Oct 08. This has seen over 200 applicants to date. The BFG Installation Access Pass for British Veterans pilot was launched in JHQ and 12 Veterans received their pass from the Under Secretary of State and Minister for Veterans on 24 Mar 09.

- Veterans are to apply through pass offices in Garrisons and are required to comply with BFG and Germany security checks, which will include providing evidence of Military Service.
- Access passes are available from 1 Apr 09 and launched pan Germany on 31 Mar 09. They are valid for up to 3 years, subject to conditions of vetting granted.

Access to facilities is, at present, mainly for sporting and leisure facilities, and is dependant on what has been agreed in each Garrison/Station, although access to veterans should not be to the detriment of fully entitled personnel; facilities such as Churches, Libraries and Royal British Legion establishments have been agreed in addition to access to NAAFI outlets.

The benefits of allowing Veterans access to our facilities, and issuing them with a Veterans Installation Access Pass not only ensures that Veterans feel valued, it is also seen as a vital link into the host nation and local communities.

Further Information can be found on the Veterans pages of Bfgnet.