



British Forces Germany Health Service

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MÜNSTER MEDICAL CENTRE – NEW OPENING HOURS FROM 29 MAY 2011

Over the last few months, we have been studying the way patients use the Medical Centre in Münster. After reviewing the trends and consultation with the Garrison, we will be implementing new opening hours from 29 May 2011.

New opening hours for Münster Medical Centre will be as follows:

- 08.00 to 18.00 Monday to Friday.
- 09.00 to 12.00 on Saturdays.
- Closed on Sundays (effective Sunday 29 May 11).
- Access to a duty healthcare professional (i.e. doctor, midwife, community psychiatric nurse) is available Out of Hours by phoning the Medical Centre on Tel Civ 0251 927 2362 or Tel Mil 60 2362. The call will divert automatically to a BFG wide nurse Telephone Advice Service.

There will be no impact on access to military sick parade, routine doctors and nurses appointments, and the dispensary during the week.

In case of emergency, patients should call the National Emergency Number 112 for an ambulance or go to the local Designated German Provider (DGP) hospital.

In the coming months, BFG HS are likely to implement further small changes designed to make best use of the available resources and manpower, and improve access and quality of Primary and Community care services. Further information will be communicated in due course to the local Chain of Command and the Gütersloh community.

ENDS

Notes to editor:

1. British Forces Germany Health Service (BFG HS) provides healthcare services to military personnel and entitled personnel serving in Germany and Belgium and manages Primary Healthcare services for the European Isolated Detachments (ISOSETS) through the Joint Support Units medical centres.

2. The Telephone Advice Service software used for Out of Hours treatment in all our Medical Centres won top prize in the Innovation and Service Development category at the Military and Civilian Health Partnership Awards, held in November 10. The awards recognise best practice in the delivery of healthcare to the Armed Forces, their families and veterans.

3. For more information about the BFG Health Service, including the latest news, publications and public health advice visit our website <http://www.bfgnet.de/bfghs/bfghs.html>